



LESTER B. PEARSON

Continuing Education

## Food and Beverage Service

Competency Code	Competency Description	Competency Hours
904402	To determine their suitability for the occupation and the training process	30
904414	To adopt a customer-oriented approach	60
904423	To prepare the mise en place and dining room	45
904435	To explain menus and dishes	75
904442	To take and process orders	30
904456	To receive and provide information in French	90
904462	To perform billing and collection operations	30
904476	To recommend and serve wines	90
904485	To provide beverage service	75
904496	To provide banquet service	90
904508	To provide informal service	120
904518	To provide formal service	120
904527	To integrate into the workplace	105
	Total Program Hours	960

Available at:



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Pearson Adult and Career Centre